Privacy Office
U.S. Department of Homeland Security
Washington, DC 20528



The following document was received by the DHS Privacy Office as part of the Privacy Office Workshop Series.

For more information please visit the website at www.dhs.gov/privacy.

Additional Contact Information:

The Privacy Office U.S. Department of Homeland Security Washington, DC 20528 Telephone: 571.227.3813

Fax: 571.227.4171 Email: privacy@dhs.gov

Email: privacycommittee@dhs.gov



Instituto Federal de Acceso a la Información Pública

IFAI: Access to Information and Accountability

María Marván Laborde

President Commissioner
Federal Institute of Access to Public Information

The Privacy Office

Department of Homeland Security



Privacy Office Workshop Series

Transparency and Accountability:
The Use of Personal Information within the Government



Transparency and Access to Government Information

- Unanimous Congressional approval (2002)
- Regulation of two civil rights: freedom of information and privacy rights
- Since the approval of the Federal Law, the effort has spurred at the state level (just 4 states without law)



The Federal Law on Transparency and Access to Public Information

The Transparency Law

Objectives:

- Simple and fast procedures of access
- Transparency in public affairs
- Protection of personal data
- Promotion of accountability to citizens
- Set rules for archives
- Foster democracy and the Rule of Law



The Transparency Law

Main characteristics:

- Government information on the Internet (mandatory)
- Establishes classification of information
- Access to and protection of personal data
- Organization of Archives
- No need to show an ID nor justify your requests
- Universal, free and easy access
- Existence of an Administrative Court (enforcement and appeals)
- Requesters can appeal to the Judicial Power



The Federal Institute for Access to Information: IFAI

Main tasks:

- Disseminate benefits of the Transparency Law and enhance culture of transparency and accountability
- Enforcement of transparency obligations
- Enforcement of privacy rights
- Adjudicates appeals when conflicts emerge



Transparency obligations

- Directory, organizational structure, tasks, services
- Salaries and benefits of public officials
- Budget, public finances
- Contracts, procurement, concessions, permits, authorizations
- Subsidies, citizen participation mechanisms
- Audit results
- Legal framework (regulations)



Protection of personal data

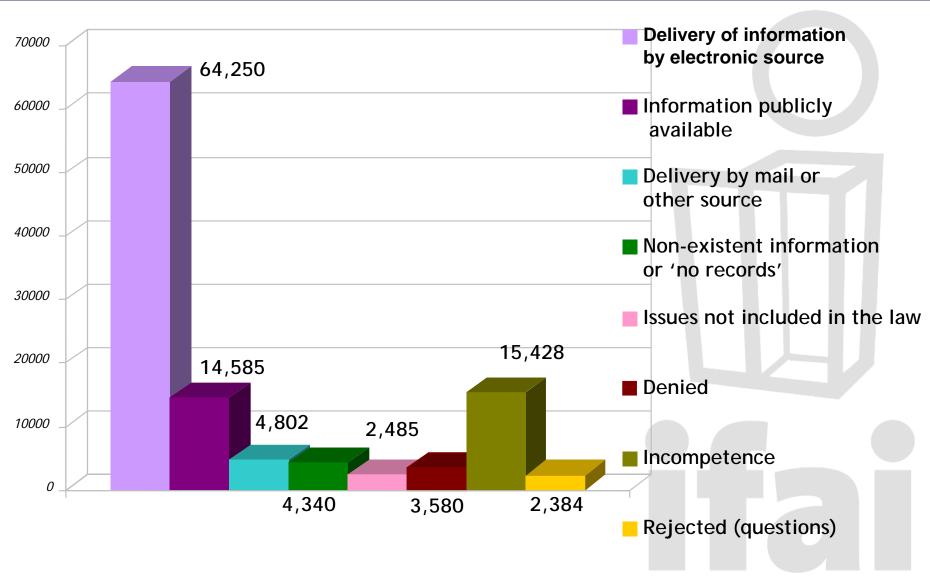
Main tasks:

- Guarantee that sensitive information, such as personal data in custody of the federal government, is protected.
- Guidelines for protecting personal data and releasing it to its rightful owner when requested.



Types of answers

March, 2006



Requests, Appeals and Resolutions

March, 2006

- From 2003 to mid-March 2006, government agencies under IFAI's jurisdiction received 124,421 requests
- In 76% of the cases, requesters obtained information
- The percentage of appeals to requests is 4%
- As of mid-March 2006, 90% of appeals have been solved (4,755)



Requests, Appeals and Resolutions

March, 2006

58% of total appeals have gone to the core of the issue

(Confirm, revoke or modify appeals)

- In 74% of these appeals, IFAI's resolution has been to disclose some or all the disputed information (2,024 cases)
- In the remaining 26%, the answer of the agencies has been confirmed (712 cases)



Social benefits of access to public information: Successful stories

- Savings and Loans Security Commission (IPAB-Fobaproa): accountability in the rescue of the banking system
- Medical files: right of the patients to obtain information about themselves
- Public resources accountability: PROVIDA and HIV-AIDS cases



Challenges

- Consolidate the right of access to public information and the efforts to promote transparency, making any backward movement of the current legal framework difficult to achieve
- Collaboration and support with government agencies to improve their work in transparency
- Guarantee the best standards to protect personal information (avoid unlawful dissemination and/or marketing of personal data)
- Guarantee the access to public information without undermining the right of privacy (summarized and/or public version of documents)



- Reduces Corruption (procurement) through Transparency rules and practices
- Improves Government efficiency
- Enhances legitimacy and confidence in Government
- Encourages society to demand information in search of better solutions to community problems